

Avery Heights' Compliance with ADA Service Requirements

The Americans with Disabilities Act of 1990 regulations (37 CFR Subpart G) identifies specific service requirements applicable to public and private entities providing transportation. Avery Heights complies with all such requirements, including:

Maintaining in operative condition all accessibility features, including wheelchair ramps and lifts and wheelchair securement devices.

Ensuring that all lift and securement devices will be utilized in accordance with ADA requirements.

Permitting service animals to accompany individuals with disabilities.

Allowing disembarkation at destination by passengers who use a lift, provided the lift can be deployed safely and without damaging the equipment.

Allowing the use of respirators and portable oxygen by individuals.

Ensuring that all individuals with disabilities are provided adequate time to disembark the vehicle.